

Life & Health Branches

- Teshome Beyene Life and Health 011 554 96 52/0922 72 40 93
- Africa Avenue Life and Health 011 557 40 48/0932 15 13 70

General (Non-Life) Insurance

a) City Branch Offices

- Head Quarter Branch 0114701861/0930061175
- Africa Avenue Branch 0115574522/0932151379
- Bambis Branch 0115570700/0922724096
- Beklobet Branch 0114704345/0922724103
- Besrate-Gebreal Branch 0113811047/0929499875
- Betel Branch 0113697701/0986019347
- Bole Medhanielem Branch 0116180402/0922724100
- CMC Branch 0116675158/0922724102
- Goffa Branch 0114702837/0922724098
- Jemo Branch 0113699955/0986019348
- Lideta Branch 0115157880/0932151366
- Megenagna Branch 0116630293/0922724097
- Merkato Branch 0112732381/0932151368
- Mexico Branch 0115151931/0922724106
- Saris Branch 0114715303/0929499876
- Senga-tera Branch 0115575695/0904048764
- Somale Tera Branch 0111264063/0922724101
- Yerer Branch 0116675280/0930031557

b) Outlying Branch Offices

- Adama Branch 0222115017/0932151367
- Bahirdar Branch 0582206241/0932151365
- Hawassa Branch 0462125037/0922724104
- Mekele Branch 0342415110/0922724105
- Shashemene Branch 0462115039/0940270022
- Wolyta-Sodo Branch 0461801079/0929499868

11. Clientele

Expertise

The qualifications and experience of the front-line and support teams that will be responsible with servicing your portfolio comprises of highly focused and qualified insurance professionals.

Experience

Our thousands of clients, with assets in billions of Ethiopian Birr, are a cross-section of the economy representing almost every sector from small to medium and large, whether individuals, corporate, or NGO.

Our association with them has enabled us to understand their industry-specific insurance and risk management needs. This precious expertise obtained by us and nurtured by our clients is a great source of strength.

Selection of some of our clients



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Homes of Millions Building
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Fax : +251 115 54 96 53
P.O.Box. 170791
E-mail: info@eliginsurance.com
Website: www.eliginsurance.com

{UPDATED AS OF MARCH,2021}

ETHIO LIFE AND GENERAL INSURANCE S.C

COMPANY PROFILE

“Our passion of caring for you
Life has grown to assuring
the guarantee of your
Property & liability
as well”



SECURING THE FUTURE TODAY!!

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1. History and Development

- Identification : Ethio Life and General Insurance S.C. (ELiG)
- Sector of Business : Insurance
- Engagement : Provision of Life and General Insurance Business
- Commencement : December, 2008
- License no. : 013/08
- Trade Registration No : KK/AA/20001326/04
- Tin Number : 0004832545
- Headquarter : A.A- Around Meskel Flower, Homes of Millions Building

2. Our Vision

“By 2025, ELiG will be the undisputed market leader in introducing innovative insurance products and services in the Ethiopian insurance industry.”

3. Our Mission

“To innovatively deliver real value in insurance at a scale and at a risk based price by using state-of-the-art technology and deploying a professional and customer-friendly human resource to ensure a stable and reasonable return to shareholders and a worthy service to society.”

4. Our Core Values

- Honesty and Integrity
- High Value for Resources
- Service Excellence
- Respect for the Environment

5. Our Philosophy

Dedicated Customer Service Management

- Support structure consisting Risk Underwriting, after Sales Service & Claims Management.
- Focus on customers risk exposure and deliver professional and friendly services.
- Serving customers with at most speed, professionalism, honesty and integrity.
- Work with enthusiasm, energy and commitment.

Risk control practitioner

- Risk management support structure.
- Free of cost delivery of risk awareness and management service.
- Utilizing varying risk engineering skills.

Formal Service Program

- Risk awareness training, free of cost
- Insurance Advisory Service, free of cost
- Client specific plan
- After-sales service
- Prompt, transparent, integrity-free claims service.

Non-fragmentation of customer- service

- Customer-centric approach.
- Holistic and company-wide application.
- Provide excellent and customer friendly client service.

Building long-term relationship with customers, insurance brokers, re-insurers and other stakeholders.

6. ELiG's Engagements

- Life and Health Insurance Business
- General Insurance Business
- In equity investment and
- In property investment

7. ELiG's Reinsurers



8. Reinsurance Brokers



9. Some of the insurance policies on offer:-

It is Too Late to Insure Your Life & Properties Tomorrow!

ELiG, Your Professional and Friendly Insurance Company, provides a menu of insurance products (with various options), second to none customer services and a very competitive premium rate.

➤ Life and Health Insurance

- Individual Term Insurance
- Group Life and Funeral Expenses Insurance's
- Mortgage Redemption Insurance
- Whole Life Assurance
- Endowment; Individual and Group Assurances
- Medical insurance
- School Fee Guarantee insurance (Our Unique Product)
- Women's Specific Group Micro Credit Life insurance (Our Unique Product)
- Many more!

➤ General (Non-Life) Insurance

- Marine Hull, Marine Cargo & Goods in Transit Insurance
- Motor : Private Cars & Commercial Vehicles
- Burglary (Theft) Insurance
- Industrial All Risks
- Machinery breakdown and Boiler
- Engineering insurance
- Fire and Lightning insurance
- Travel insurance
- Money insurance
- Fidelity Guarantee Insurance
- Political violence and Terrorism insurance
- Green House insurance
- Personal Accident insurance
- Workmen's Compensation insurance
- Plate Glass insurance
- Public Liability insurance
- Doctors' and Practitioners' Professional Liability (Our Unique Product)
- Various bonds (advance, performance, custom & warehousing)
- Many More!

ALL THE ABOVE OFFERED FOR A VERY AFFORDABLE PREMIUM PAYMENT

10. Our Branch Offices

Rest Assure

Our seasoned and professional staffs, who are committed towards the best satisfaction of customers' needs are not only there to provide you best insurance solution with superior quality services, which you deserve at all time during your stay with us, but also to quote a premium rate that suit your pocket and payment modality as well.